

# Job Description for SENIOR QUALITY ASSURANCE ENGINEER



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[Varasi](#) is a consulting firm focused on Salesforce CRM strategy and technologies. Our mission is to help our clients build stronger customer relationships. We are head quartered in California, USA and we are growing our India operations. Varasi's [founding team](#) has over 5 decades of business consulting and technology experience. We have successfully built and scaled Salesforce practices for global firms and served dozens of marquee customers prior to founding Varasi.

We are growing our Varasi India family! We are looking for talented and highly motivated individuals who are excited by our passion to help our clients build stronger customer relationships using the Salesforce platform. Teamwork and constant learning are key attributes that we look at in all Varasi employees.

You will be part of the core team for Varasi. As part of the core team you will be working directly with the founders on a day-to-day basis. Varasi is currently focused on serving Subscription businesses across multiple industries, Technology, Retail and Nonprofit domains and will evolve based on market feedback and traction.

We are recruiting Senior QA Engineers based in Pune who will be responsible for maintaining high quality of our solutions and products. We specialize in the Salesforce platform and work across all products on the platform like Sales, Service, Communities, Marketing and Analytics.

Expectation for the role is to deliver innovative and high quality solutions to our clients using deep knowledge of Salesforce platform. We specialize in Sales, CPQ, Communities, Service, Platform, Pardot, Marketing, and Analytics cloud.

## Key Responsibilities:

- Work as an individual contributor as part of delivery teams to ensure high quality of Salesforce solutions.
- Contribute towards quality of Varasi's intellectual property in the form of lightning based tools, accelerators and industry solutions
- Participate in requirement gathering and business analysis
- Develop good understanding of business requirements and develop test strategy, test plan, and test cases to ensure quality deliverables from the team.
- Contribute in scoping and estimating of testing efforts for projects.
- Contribute towards demos and user training of the Salesforce solutions
- Collaborate with developers during troubleshooting of issues
- Interact directly with customers on a need basis under the guidance and direction of Team Leaders

## Job Requirements:

- Bachelor's Degree or MBA with 3-5 years of industry experience as QA engineer. 3+ years of experience with at least 1+ years on Salesforce solutions

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- Good understanding of QA methodologies, software testing life cycle, processes and tools.
  - Demonstrated knowledge on Salesforce technologies with experience on at least one of Sales, Service, Communities products.
  - Knowledge of performance, security and latency testing.
  - Strong skill using SQL or SOQL
  - Experience on Agile/Scrum based delivery. Knowledge of DevOps, Continuous Integration & Continuous Deployment.
  - Any Salesforce certifications are a major plus
  - Excellent verbal and written communication
  - Strong analytical and problem-solving skills.

## Attributes

- Team player with strong listening and interpersonal skills; attention to detail
- Ability to work independently with minimal supervision
- An attitude of constant learning and upgrading skills
- Flexibility and strong desire to take on constructive feedback/coaching and make definitive changes; self-awareness and the ability to adapt communication and interaction styles to best suit an audience, situation, or desired outcome.